Main Steps

Contact/Response Agency

Non-Stormwater Spill/Illegal Dumping Incident
(Commercial/Industrial, Construction, Other)

1. IDENTIFY, NOTIFY

___ Identify Type of Discharge
(Document, take photos)

___ Notify Municipality and Relevant Agencies
(Based on type of spill/incident)

First Agency On-Scene:
What type of spill/incident is this?

NON-ACTIVE

ACTIVE, not in creek/ storm drain

ACTIVE, into creek/ storm drain

2. RESPONSE

___ If active, then Stop Discharge Immediately

___ Clean

___ Assign Violation

Agency List 1*
Municipality

Completed Illeg. Dumping/Spill → ***CCCWP Spill Reporting Hotline (24 hrs)***
1-800-NO-DUMPING
((800) 663-8674)

Agency List 2*
Muni. + Relevant Agencies:
Business → *C4 Inspectors*
Pot. Water → *Water District*
Unhoused → *211 CORE*

Agency List 3*
Muni. + Relevant Agencies:
EMERGENCY → *911, then OES (800) 852-7550 (24 hrs)*
General → *C5 Inspectors*
Sewage → *San. District*
Hazardous → *HazMat/Fire*
In Creek → *Fish & Wildlife and SF Bay Reg. Water Board*
Pesticides → *CCC Ag.*

Municipality Inspector
Stormwater Enforcement Protocols: Assign Violation Level

3. ENFORCEMENT, TRACKING

___ Follow-Up

___ Enforce, if applicable

___ Document/Track

Investigate/Follow-Up, Assign Enforcement Action

Is incident resolved?

NO

YES

Incident Resolved and Documented
Municipality reports all potential/actual discharges July 1st-June 30th in the SFBRWQCB Annual Reports. Municipal Regional Stormwater NPDES Permit No. CA2612008 (2022) (C.5.b.ii.(3), C.5.c.ii.(6)):

- All spills must be investigated ≤ 3 days of a complaint
- Active discharges must be stopped immediately
- Potential discharges must be corrected ≤ 10 days or before the next rain event (whichever is first)

*** See latest contact lists on the following pages**

Agency List 1: for NON-ACTIVE, Potential Discharges

("Potential" = not yet in storm drain or creek)

Municipality	Contact	Notes
Anywhere in Contra Costa County	**1-800-NO DUMPING (24 hrs)** ***(800) 663-8674*** **or** Online: cccleanwater.org/illegal-dumping	The NO-DUMPING Illegal Dumping and Spill Reporting Hotline and Online Submittal form both route to the relevant agency. Both the phone and web-reporting options are updated by CCCWP. See **Appendix A** for more contact options.
Antioch	925-778-2441	
Brentwood	925-809-7911	
Clayton	925-673-7350	
Concord	925-671-3220	
Danville	925-314-3700	
El Cerrito	510-233-1214	
Hercules	510-724-1111	
Lafayette	925-284-5010	
Martinez	925-372-3440	
Moraga	925-284-5010	
Oakley	925-625-8060	
Orinda	925-646-2441	
Pinole	510-724-8950	
Pittsburg	925-252-4936	
Pleasant Hill	925-288-4600	
Richmond	510-231-3043	
San Pablo	510-724-1111	After-hours: 510-724-1111 (non-emergency police dispatch)
San Ramon	925-973-2670	
Walnut Creek	925-943-5854 or 925-943-5839	After-hours: 925-943-5844 (non-emergency police dispatch)
Unincorporated County (County Watershed Program)	925-313-2000	After-hours: 925-313-2000 (CCC Public Works)

Examples of non-active, potential discharges:

- *Completed illegal dumping (e.g. abandoned tires, oil drums, overflowing abandoned dumpsters)*

Agency List 2: for ACTIVE, Potential Discharges

("Potential" = not yet in storm drain/creek)

(1) Municipality - **And -** Any Neighboring Municipality that may be Impacted
(See Agency List 1)

And

(2) Relevant Agency/ Agencies based on type of spill
(See Below)

Type of Spill	Relevant Agency	Contact	Notes
- **Potable Water** (e.g., from a hose or fire hydrant leak)	Water District	See **Appendix A**	Potable water can cause fish kills because it is treated with chloramines/other
- **Public Pool**	CCC Env. Health		
- **Food facility related** (e.g., Fats, Oils and Grease or FOG)	CCC Env. Health		
	Sanitary District		Relevant Sanitary District varies by location
- **Unsheltered resident(s) related**	Contra Costa H3 CORE/Creeks Team	24 hrs.: 211	Learn more at C.O.R.E. Outreach

Examples of Active, Potential Discharges:

- *Wash water is leaking into the street, but the discharge is not yet in the storm drain/creek.*
- *A waste hauler is leaking fluids, but the discharge is not yet in the storm drain/creek.*
- *Illegal dumping is actively in progress, but the discharge is not yet in the storm drain/creek.*

Agency List 3: for ACTIVE, Actual/Hazardous Discharges

("Actual" = discharge has entered storm drain or creek)

(1) Municipality - **And -** Any Neighboring Municipality that may be Impacted
(See Agency List 1)

And

(2) Relevant Agency/Agencies based on severity and type of spill
(See Below)

Type of Spill	Relevant Agency	Contact	Notes
- **Emergency or Hazardous**	Local Dispatch, Fire Dept., or HazMat	24 hrs.: 911	After contacting local dispatch, contact CA OES
	California Office of Emergency Services (CA OES)	24hrs: **(800) 852-7550**	**CA OES will contact relevant agencies.**
- **In Creek**	CA Dept. of Fish and Wildlife Office of Spill Prevention and Response	(916) 375-8580	See **Appendix A** for more Fish and Wildlife contact options
	SF Bay Regional Water Quality Control Board	(510) 622-2300	See **Appendix A** for more contact options
- **Oil Spills**	CA OES	(800) 852-7550	
- **Pesticides**	CCC Dept. of Agriculture	(925) 608-6600	
- **Potable Water** (e.g., from a main break, hydrant)	Water District	See **Appendix A**	Potable water can cause fish kills because it contains chloramines
- **Misc. Hazardous Materials**	CCC HazMat	(925) 655-3200 After hours: (925) 655-3232	See **Appendix A** for more contact options
- **Sewage/Genera**l	Sanitary District	See **Appendix A**	Relevant Sanitary District varies by location

Examples of Active, Actual Discharges:
- A business is actively dumping wash-water and chemicals into a storm drain or creek.
- Untreated sewage water has been discharged directly into a storm drain or creek.
- A fire hydrant burst, and the discharge travels down gutters and into a storm drain or creek.

APPENDIX A: Contacts for Stormwater Inspectors, 2026

Contra Costa Clean Water Program

Main Office	(925) 313-2360
Report Illegal Dumping/Spill (Hotline)	1-800-NO-DUMPING: **(800) 663-8674**
Report Illegal Dumping/Spill (Online)	**cccleanwater.org/illegal-dumping**

Other Relevant County Departments

Conservation & Development	(925) 655-2774
Application & Permit Ctr.	(925) 655-2700
Building/Const. Inspection	(925) 655-2704
Code Enforcement	(925) 655-2710
Public Works Main Line	(925) 313-2000
Public Works Maintenance	(925) 313-7000
Env. Health Services	**(925) 608-5500**
Online Contact Form	cchealth.org/health-and-safety-information/orders-and-regulations/submit-an-environmental-health-complaint
Hazardous Materials (HazMat)	(925) 655-3200
After Hours/Emergency	**(925) 655-3232**
Sheriff's Department Office	(925) 655-0000
Dispatch	**(925) 646-2441**
County Fire Protection Office	(925) 941-3300
Emergency 911, Out of area	**(925) 933-1313**

State and Federal Agencies

San Francisco Bay Regional Water Quality Control Board	(510) 622-2300
Joseph Monical, SFBRWQCB contact for Contra Costa County	**(510) 622-2387**
Central Valley Regional Water Quality Control Board	(916) 464-3291
California Department of Fish and Wildlife Bay Delta Region Main Office	(707) 428-2002
California Department of Fish and Wildlife Office of Spill Prevention and Response	
Main Line	(916) 375-8580
Lt. Ryan McCoy, Fish and Game Warden for Region 3 (cell)	**(510) 240-8432**
Report Oil Spills	(800) 852-7550
California Office of Emergency Services (CA OES) Haz Mat Spill Warning Center	**(800) 852-7550**

Note: CA OES will contact relevant agencies.

Contra Costa Clean Water Program Municipal Contacts

Municipality	Main Line	Municipal Contact	Contact Phone	Contact Email
Antioch[3]	(925) 779-7000	Toby Beach	(925) 779-6962	tbeach@antiochca.gov
Brentwood	(925) 516-5400	Brant Wilson	(925) 516-5163	bwilson@brentwoodca.gov
Clayton[1]	(925) 673-7300	Dennis Bozanich	(925) 673-7309	dennisb@claytonca.gov
Concord[1]	(925) 671-2489	Bruce Davis	(925) 671-3470	bruce.davis@cityofconcord.org
Danville[1]	(925) 314-3310	Steven Jones	(925) 314-3339	sjones@danville.ca.gov
El Cerrito[2]	(510) 215-4300	Christina Leard	(510) 224-4093	cleard@ci.el-cerrito.ca.us
Hercules[2]	(510) 799-8200	Jeff Brown	(510) 799-8252	jbrown@ci.hercules.ca.us
Lafayette[1]	(925) 284-1968	Matt Luttropp	(925) 299-3247	mluttropp@ci.lafayette.ca.us
Martinez[1]	(925) 372-3500	Khalil Yowakim	(925) 372-3569	kyowakim@cityofmartinez.org
Moraga[1]	(925) 888-7050	Nate Levine	(925) 888-7023	nlevine@moraga.ca.us
Oakley	(925) 625-7000	Billilee Saengchalern	(925) 625-7154	saengchalern@ci.oakley.ca.us
Orinda[1]	(925) 253-4220	Kevin McCourt	(925) 253-4251	kmccourt@cityoforinda.org
Pinole	(510) 724-9000	Nazmieh Huebner	(510) 724-9835	nhuebner@pinole.gov
Pittsburg[3]	(925) 252-4930	Jolan Longway	(925) 252-4803	jlongway@pittsburgca.gov
Pleasant Hill[1]	(925) 671-5270	Laetitia Galeazzi	(925) 671-5252	lgaleazzi@phillca.gov
Richmond[2]	(510) 231-3008	Bradley Harms	(510) 307-8094	bradley_harms@ci.richmond.ca.us
San Pablo[2]	(510) 215-3000	Amanda Booth	(510) 215-3066	amandab@sanpabloca.gov
San Ramon[1]	(925) 973-2500	Theresa Peterson	(925) 973-2824	tpeterson@sanramon.ca.gov
Walnut Creek[1]	(925) 943-5854	Lucile Paquette	(925) 256-3511	paquette@walnut-creek.org

[1] Stormwater inspections by Central Contra Costa Sanitary District
[2] Stormwater inspections by West County Wastewater District
[3] Stormwater inspections by Delta Diablo Sanitation District

Sanitary Districts

Central Contra Costa Sanitary District ..... (925) 228-9500
Crockett/Valona Sanitary District ..... (510) 787-2992
Delta Diablo Sanitation District ..... (925) 756-1900
Discovery Bay Community Services District ..... (925) 634-1131
Dublin-San Ramon Services District ..... (925) 828-0515
Ironhouse Sanitary District ..... (925) 625-2279
Mountain View Sanitary District ..... (925) 228-5635
Rodeo Sanitary District ..... (510) 799-2970
Stege Sanitary District ..... (510) 524-4668
West County Wastewater District ..... (510) 222-6700

Water Districts

Contra Costa Water District (24 hrs.) ..... (925) 688-8000
(Service area includes Central and Eastern Contra Costa County)
Online Contact Form ccwater.com/FormCenter/Customer-Service-11/Contact-Form-65
Diablo Water District (24 hrs.) ..... (925) 625-3798
(Service Area includes Oakley and portions of unincorporated Contra Costa County)
Online Contact Form diablowater.gov/contact-us
East Bay Municipal Utility District (EBMUD) (24 hrs.) ..... (866) 403-2683
(Service area includes municipalities from Crockett through San Ramon)
Online Contact Form ebmud.com/contact-us